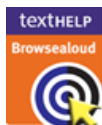


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## Getting help and advice

In an emergency ring 999,

Or contact us on our 24 hour freephone.

You can also find details of the local agencies that can give you help and support by clicking on one of the links below:

**Hambleton**  
**Selby**  
**Richmondshire**  
**Harrogate**  
**East Riding of Yorkshire**  
**Scarborough**  
**Darlington**  
**Womens aid**

## Domestic abuse

### Our commitment

Broadacres Housing Association is opposed to all forms of domestic abuse and will positively support its customers who are victims of domestic abuse. The Association will take the strongest action possible against perpetrators of domestic abuse where it has power to do so.

Broadacres' encourages its customers to report domestic abuse, whether they are victims of, or witnesses to, such incidents.

### What is domestic abuse?

Domestic abuse is physical, emotional, psychological or sexual abuse experienced by people in a domestic relationship. This can affect you, your partner, your children, your partner's children or any other person living in your home.

Domestic Abuse can happen to anyone, in all kinds of relationships, for any reason.

If you are the victim of domestic abuse you are not alone, do not be afraid to ask for help.

The Association will offer support to its customers who are victims of domestic abuse.

This support may be direct through our own staff, or through other local agencies that are able to give appropriate support.

### Are you being abused?

If you or your children suffer abuse from a member of your family, please contact us. We can give you advice and take action to ensure you have somewhere safe to stay and discuss the options available to you.

The safety of the victim is of paramount importance. Where it is practical for the victim to remain in their home, every effort will be made to provide additional security and support as appropriate. This may include:

- installation of a panic alarm in the home; provision of security equipment, such as a safe letterbox, additional door and window security, to safeguard the victim and their home;

and

- replacement of broken windows, have rubbish removed or carry out any other emergency repair to the home as a result of a domestic abuse incident without delay.

### Are you abusing a member of your family?

If you are abusing someone who lives with you then you are at risk of losing your home.



Freepost RRBZ-TATA-BYHL  
 Broadacres Housing Association, Broadacres House, Mount View, Standard Way  
 Northallerton  
 North Yorkshire, DL6 2YD

Contact Us on  
 General: 01609 767900 (24hrs)  
 Tenants: 0800 5875291 (24hrs)  
 Fax: 01609 777017